

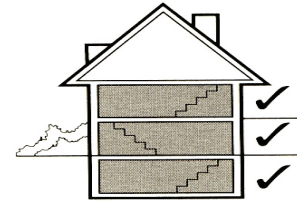


Product Description:

Carolina Craftsman Hardwood Floors/Lifetime Floors are designed for use in multiple locations. Acceptable locations include basements, ground floors or high-rise buildings. Carolina Craftsman Click Hardwood Flooring/Lifetime Floors can be floated, or glued to a wooden or concrete sub-floor. When gluing down, Carolina Craftsman Click Hardwood Flooring/Lifetime Floors must be installed with Fortane LD hardwood adhesive to ensure proper installation. Carolina Craftsman Click Hardwood Flooring/Lifetime Floors is made with a war layer of solid wood lamella mounted under high pressure to produce premium quality flooring. These products are pre-finished under ideal conditions that meet or exceed industry standards.

Recommended Use:

Grade Type	Glue Down	Float
Above Grade	Yes	Yes
On Grade	Yes	Yes
Below Grade	No	Yes



Sub-floor Type	Glue Down	Floating
Concrete	Yes	Yes
Plywood & OSB*	Yes	Yes
Old wooden floor, particleboard, pressed board & other non-wood sub-floor	Site Specific	Yes

*Site Specific – depending on the degree of levelness, firmness and soundness of the sub-floor. Sub-floor should be sound, level and free of debris.

**The following is as defined by NWFA Hardwood Flooring Installation Guidelines-Section V for Moisture testing:

Concrete moisture readings are not to exceed 4.5% on Tramex Concrete Moisture Encounter meter.

Calcium Chloride Test is not to exceed 3 lbs. per 1000 square feet in 24 hours

*** Plywood must be CDX-rated at least 3/4" thick. OSB must be 3/4", PS2 rated, and sealed side down.

WARRANTY

Duty and Responsibility of Installer and Homeowner:

Though the manufacturer conducts meticulous quality tests to ensure that the floor planks comply with the established criteria, installers must use discretion when choosing plank. Omit certain planks and/or place them in a less visible area or cut those with serious defects as needed, regardless of their origin. If the installers have doubts about the grade and finish or manufacturing quality and can neither place the planks in a less visible area nor eliminate the imperfection, they should not install them. Planks that have been installed are considered to have been accepted by the installer and homeowner. The manufacturer will decline any responsibility for failure to strictly follow all installation instructions and recommendations and / or the use of improper materials and tools.

The warranty covers the wood flooring only. Labor and labor costs incurred by the buyer are excluded.

Industrial Norms:

Lifetime Floors engineered wood flooring planks are made of natural wood and, as with all natural materials, certain imperfection may or may not exist. Your purchase is subject to rigorous quality standards and complies with current wood industry standards. These stipulate an accepted imperfection rate within 5% of the floor planks. This includes natural imperfections in the wood as well as manufacturing and grade selection defects.

Only products with a defect rate above the acceptable 5% level will be replaced. The warranty will not be applicable in cases of careless installation of the product or poor judgment on the part of the installers.

Labor and installation costs will not be covered when the warranty is in practice. **Structural Warranty:** The manufacturer warrants that the engineered wood flooring's wear layer will not wear-through in 30 years under normal residential traffic. This applies to structural manufacturing defects in lamination when used under normal residential traffic conditions. Proper job site pre-inspection, installation and maintenance procedures must be followed. Adhesion breakdown caused by moisture damage and/or water damage is not covered under this warranty. Engineered wood flooring, being a natural product, will constantly expand and contract over time. Properly installed floors may consequently experience some separation between planks; these planks are not covered under this warranty. This limited warranty extends only to the original purchaser(s) of this product for as long as they own their home and is not transferable.

Finish Warranty:

The manufacturer warrants that the engineered wood flooring finish will not wear-through in 30 years from the time of purchase under normal residential traffic. Proper job site pre-inspection, installation and maintenance procedures must be followed. Adhesion breakdown caused by moisture damage and/or water damage is not covered under this warranty. This limited warranty extends only to the original purchaser(s) of this product for as long as they own their home and is not transferable.

Warranty Disclaimers and Exclusions:

Color variations are natural due to species, age, and character of the wood and exposure to sunlight. New and replacement planks may not match display samples or existing flooring.

Matching of flooring to other wood products such as cabinets, stair railings and moldings is the responsibility of the purchaser.

Naturally occurring wood characteristics such as wood grain, color, mineral streaks and knots are not considered defects.

Normal exposure to sunlight will result in changes in shades and colors. Variation of shades between covered and uncovered areas is common. This is not a product defect.

Rubber-backed rugs may cause finish discoloration.

Gloss reduction is common due to various reasons, including surface wear. Adhesion breakdown caused by moisture damage and/or water damage is not covered under this warranty.

Engineered flooring must only be used indoors. This warranty will not apply if the flooring is used in any outdoor application.

Engineered flooring must be properly maintained in accordance with the enclosed maintenance instructions. Any wear-through warranty must not have occurred as a result of improper maintenance, refinishing or accidents such as damages caused by scratching, impacting or cutting.

Any attempt to repair the engineered flooring will void this warranty.

This warranty does not apply to water damage caused by flooding, standing water or hydrostatic pressure

Chairs, sofas or furniture with castors must be fitted with soft rubber wheels, an adequate protective mat or protective castor cups must be put under this furniture.

General Disclaimer:

This warranty excludes indentations, scratches, stains or damages caused by negligence, fire, water, moisture, excessive heat or excessive dryness, erosion, pebbles, sand or other abrasives, pets, insects, high heeled shoes, weather conditions or natural disasters, color variations, naturally occurring wood characteristics, failure to follow the written installation and maintenance instructions, improper maintenance, insufficient protection, misuse or improper alterations of the original manufacturer's product.

This warranty does not cover natural product expansion and contraction through time resulting in separation between planks or damage due to exposure to excessive low or high humidity for a long period of time.

Any and all representatives, promises, warranties or statements by agents that differ in any manner from this terms of limited warranty shall be void and in no force, unless in written form and signed by a duly authorized party.

All claims shall be reviewed on whether the finding should be justified to be conducted by an independent flooring inspector. If the defect is due to other factors, a written reply shall be issued to the claimer together with reasons.

Should a third party inspector be required, the claimer will be required to make a payment for the inspection. The payment will be determined by the company of the independent inspector. The inspector will perform an on-site inspection and will provide a full report to both parties. The inspector must be licensed and certified in wood flooring inspection.

Should the report not be justified for claim, the case will be considered dissolved and the claimer will have to bear the cost of the inspection. If justification is claimable, the manufacturer will provide suggestions to the claimer to reach an agreement for reimbursement and settlement.

Limitations on Liability:

Consumer exclusive remedy and manufacturer's sole liability on any claim, whether in tort, contract, or breach of warranty, shall be limited to the repair or replacement of the defective goods for the affected area only which are proven to manufacturer's satisfaction to be defective in manufacture or the refund of the applicable purchase price. In no event and for no cause whatsoever, including any breach or default by manufacturer, shall manufacturer have any other liability (including without limitation incidental or consequential damages) or any monetary liability to consumer in excess of the contract price or prices of the pertinent products in question. All charges should be submitted to the Customer Relations Department for evaluation and review.

Customer Relations Department
Warranty Service Line: 1-877-254-2534