



Portofino

Limited 25-Year Residential Warranty

Lifetime Floors, Inc. provides the following limited 25-year residential warranty to the original purchaser for as long as he or she owns the flooring:

1) The laminate surface will not wear through. 2) The floor will not fade due to sun or electrical light. 3) The floor will not stain. 4) The floor will resist damage from moisture due to everyday spills when removed promptly. 5) The joint will remain secure under normal use conditions.

The Lifetime Floors, Inc. Limited 25-Year Residential Warranty is made subject to the following conditions:

How to Make Claims:

1. The floor must be installed properly in accordance with Lifetime Floors, Inc. installation instructions. The instructions should be obtained through a retailer or at 1-877-254-2534.
2. The flooring must be used only indoors in dry, climate-controlled residential areas. This limited warranty does not apply if used in any commercial setting.
3. The flooring must be maintained in accordance with Lifetime Floors care and maintenance instructions.
4. Damage must not have occurred as a result of improper or inadequate maintenance or accidents, such as damage caused by scratching, impact or cutting. Damage resulting from the use of a jet mop, spray mop, or similar wet mop with the flooring is not covered by this limited warranty.
5. Surface wear must be readily visible (i.e. approximately 1/2 square inch). Gloss or sheen reduction is not surface wear and is not covered by this limited warranty.
6. This limited warranty does not apply to water damage, including but not limited to water damage caused by flooding, standing water (water that remains on floor longer than 30 minutes), leaking pipes, household mechanical failures, appliance leaks or pet urine.
7. This limited warranty does not apply to damage caused by water or moisture in the subfloor or underneath the flooring, including but not limited to damage from subfloor hydrostatic pressure (water or moisture under the floor that is transmitted to the surface through exerted pressure) or other conditions that result in water or moisture being below the floor.
8. This limited warranty does not apply to flooring installed on a concrete subfloor unless a non-recycled (100% virgin resin) 6-mil. polyethylene film vapor barrier with a density of 0.92 lbs./cubic ft. and a thickness tolerance of +/- 10% is installed over concrete subfloor that emits a water vapor no greater than 5 lbs. per 1,000 sq.ft. within 24 hrs.
9. This limited warranty does not apply to Lifetime Floors moldings.
10. Installation of flooring that contains any manufacturing defect is not covered by this warranty.
11. Chairs, sofas or furniture with castors must be fitted with soft rubber wheels, an adequate protective mat or protective castor cups must be put under this furniture.

Any claims under this warranty must be made in writing, within 30 days after it has been detected or should have been detected, and mailed to the following address:

Lifetime Floors, Inc. Limited 6-Month Manufacturing Warranty

Lifetime Floors, Inc. provides a limited warranty to the original purchaser for six (6) months from the date of purchase covering any manufacturing defects in the flooring.

The Lifetime Floors, Inc. Limited 6-Month Manufacturing Warranty is made subject to the following condition:

The limited warranty does not cover any damage that occurs during the shipment or installation.

**Lifetime Floors, Inc.
Claims Department,**

Lifetime Floors, Inc., 736 Mariposa Rd., Modesto, CA 95354

Lifetime Floors, Inc.'s Responsibility:

If Lifetime Floors, Inc. accepts a claim under either of these limited warranties, Lifetime Floors, Inc. will repair or replace, at its option, the affected Lifetime Floors, Inc. flooring material only. If Lifetime Floors, Inc. in its sole discretion determines that such repair or replacement is not reasonably achievable, Lifetime Floors, Inc. may choose to refund the purchase price of the affected Lifetime Floors, Inc. flooring material. If the design for which a claim is made is no longer available, Lifetime Floors, Inc. will replace the affected floor materials with another Lifetime Floors, Inc. design of equal or greater value at Lifetime Floors, Inc.'s discretion. Upon approval of the warranty claim, Lifetime Floors, Inc. will provide you with instructions on the manner in which to proceed in order to have your flooring repaired or replaced, and you must comply with such instructions within ninety (90) days after the claim is approved or your rights under the limited warranty will be deemed waived. The above remedies are the sole and exclusive remedies for claims on this product. These limited warranties give you specific legal rights, and you may also have other rights which vary from State to State.

DISCLAIMERS:

LIFETIME FLOORS, INC. DISCLAIMS ALL OTHER EXPRESS OR IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WITH RESPECT TO THIS PRODUCT

Lifetime Floors, Inc. disclaims liability for incidental and consequential damages. Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

These limited warranties are not transferable. They extend only to the original end-consumer.

Samples, descriptions, and other information concerning the product contained in catalogs, advertisements, or other promotional material or statements made by sales representatives or distributors are for general informational purposes only and are not binding upon Lifetime Floors, Inc.. No sales representatives or distributors shall have any authority whatsoever to establish, expand or otherwise modify Lifetime Floors, Inc.'s warranties.

The provisions of these limited warranties are deemed to be severable and the invalidity or unenforceability of one provision shall not affect the validity or enforceability of any other provision.

These limited warranties constitute the entire agreement of the parties, and no waiver or amendment shall be valid unless in writing and signed by an authorized representative of Lifetime Floors, Inc..